

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 10th day of June 2020

C.G. No: 163/2019-20/Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. Dr. R. Surendra Kumar

Independent Member

Between

A. Krishna Murthy ,
S/o. A. Rangappa,
Tamadapalli (V) & (P),
Amarapuram,
Anantapur Dt.

Complainant

AND

1. Assistant Accounts Officer/O/Madakasira
2. Assistant Executive Engineer/O/Amarapuram
3. Deputy Executive Engineer/Madakasira
4. Executive Engineer/O/Hindupur

Respondents

ORDER

1. Complainant presented a complaint stating that he took service connection No. 7323232000225 in the name of one P. Lingappa for running flour mill about 10 years back. In Jan'2018 he closed the flour mill and intimated the same to AE/APCPDCL/ Amarapuram on 08.01.2018. After enquiry the meter was taken away. He paid the balance amount of Rs.1,180/- on 18.11.2017 vide receipt No.07180908. Again he has paid Rs.1,000/- on 26.12.2017 vide RCP No.07262125. But again they received a bill for Rs.14,268/- on 03.08.2019. Hence he requested to withdraw the demand notice.
2. Respondent No. 4 filed written submission stating that DEE/O/Madakasira submitted a report that service No. 7323232000225 under LT Category -III with CL of 10 HP meter was removed and submitted bill stop proposals to S-ERO Madakasira on 08.01.2018 based on the representation of consumer. But service was not bill stopped. Again

DESPATCHED
DATE 12/6

bill stop proposals were submitted along with withdrawal proposals of UDC arrears had been sent to S-ERO/Madakasira on 18.02.2020 by AE/O/Amarapuram. The Sc.No.7323232000225 is bill stopped and UDC arrear amount of Rs.15,575/- had been withdrawn vide RJ No. 100 dt : 27.02.2020.

3. Since the grievance of the consumer is resolved, accordingly the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 10th June' 2020.

Sd/-
Independent Member

Sd/-
Chairperson

True Copy

Member/Finance

11/06/2020

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.